

MFCare

Newsletter October 2019

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For on call/out of hours assistance please contact your local depot:

Blandford Heights Blandford Forum Dorset DT11 7TF 01258 451221

West Street Wilton Wiltshire SP2 0DG 01722 742141

New Barn Farm Funtington Chichester, West Sussex PO18 9DA 01243 682025

NEW LOCATION

Forest Road Newport Isle of Wight PO30 2NW 01983 524413

Second Hand Machinery Online:

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INTRODUCING OUR NEW AFTERSALES MANAGERS

SEY FERGUSON

S 7719

L-R New Aftersales Managers: Mark Brown (Funtington), Andy Ridgwell (Blandford), Karen Tryhorn (Wilton) and George Watts (Isle of Wight).

C&O are delighted to introduce the newly appointed Aftersales Managers for all our depots. The new positions were created following a restructuring process earlier in the year designed to reinforce the importance of the aftersales, which incorporates the parts and service teams, within the company.

At Wilton existing team member Karen Tryhorn was promoted into the new Aftersales Manager position. Karen has been with the company for 21 years and is well known to customers, Karen said "I'm looking forward to building on existing relationships and improving the aftersales service we give all our customers".

George Watts has joined the Isle of Wight team bringing with him years of experience in agricultural and horticultural engineering. Over the years George has supported a range of different brands and machinery including combines and balers. "I want to give our customers peace of mind that their machinery is being looked after and confidence that we are fixing it right first time" said George.

Mark Brown started as Aftersales Manager at Funtington in August, returning to the company after working for C&O as Service Manager from 2003-2006. Mark has lots of experience in agriculture and more recently the water drilling industry. Happy to be back in the agricultural industry Mark said "I'm looking to deliver a high standard of support to our customers, including our broadening our Massy Ferguson and Isuzu customer base."

The Blandford Aftersales Manager is Andy Ridgwell. Andy comes to C&O from the construction sector bringing both aftersales and sales experience. "I want to give C&O customers great aftersales service, part of that is working to build on the skills of the team here at Blandford to ensure that our team is performing at their best."

To contact your local Aftersales Manager please call your local C&O depot.



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BLANDFORD Matthew Holland 07980 730240

Ben Best James Pickering

WILTON Paul Shutler Debbie Cant 07980 730 244 07980 730 241

07980 730242 07980 730 243 **FUNTINGTON** Matthew Davies 07887 506211 Philip Prior (A&C) 07842 365265 **ISLE OF WIGHT** Lee Priddle (A&C) 07725 813 384 **C&O CONSTRUCTION** Allan Feltham 07908 262833

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MF 5713 S - D4, LOADER, EX-**DEMO, WARRANTY - POA**



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MF 6716 S D6, LOADER, EX-**DEMO, WARRANTY - POA**



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